

# METROPLITAN HOME HEALTH CARE

Named to Top 100 of the 2019  
ABILITY HomeCare Elite®

Wheeling, Illinois 2019 – Metropolitan Home Health Care today announced that it has been named to the Top 100 of the 2019 HomeCare Elite, a recognition of the top-performing home health agencies in the United States. For 14 years, HomeCare Elite has annually identified the top 25 percent of agencies and highlighted the top 100 and top 500 agencies overall.

The ranking is developed by ABILITY® Network, a leading information technology company helping providers and payers simplify the administrative and clinical complexities of healthcare and sponsored by DecisionHealth, part of the H3 Group.

“We’re pleased to recognize Metropolitan Home Health Care for exemplifying best practice in patient care,” said Christine Lang, senior director for ABILITY Network. Metropolitan Home Health professionals have demonstrated exceptional commitment to care quality and the patient experience.”

“Congratulations to Metropolitan Home Health Care from all of the staff at DecisionHealth,” said Marci Geipe, product manager at DecisionHealth. “Your leadership and staff have placed a premium on the patient care your agency provides, as showcased by your quality outcome scores. The entire community benefits from the compassion that your staff shows toward your patients, leading to cost savings for the entire healthcare system.”

## PERFORMANCE ANALYSIS REPORT

### Report Interpretation Guide

<b>Quality of Care</b>	<b>Your ranking in this domain*:</b>	<b>98 nat'l percentile</b>
- Outcome measures published on Home Health Compare (HHC) in July 2019, weighted based on patient impact for HCE (represents performance from Q4 2017 to Q3 2018 for improvement measures).		
<b>Quality Improvement</b>	<b>Your ranking in this domain*:</b>	<b>99 nat'l percentile</b>
- Changes in outcome scores from results published on HHC in July '18 to July '19 (year-over-year performance comparison).		
<b>Patient Experience</b>	<b>Your ranking in this domain*:</b>	<b>87 nat'l percentile</b>
- Home Health CAHPS measures published on Home Health Compare in July 2019 (represents CY2018).		
<b>Process Measure Implementation</b>	<b>Your ranking in this domain*:</b>	<b>92 nat'l percentile</b>
- Process measures published on Home Health Compare in July 2019, vaccine measures not included in HCE calculation.		
<b>Financial Health</b>	<b>Your ranking in this domain*:</b>	<b>35 nat'l percentile</b>
- Note - the <u>maximum</u> percentile ranking possible in this domain is 35th.		
- Results based on FY2018 (or '17 adjusted) Medicare net income from the CMS Cost Report data published in August 2019.		
- If <b>NA</b> , Financial Performance is not part of the facility-based HomeCare Elite model.		



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## CONTACT US

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## BEYOND WELLNESS BEYOND CARE

## CLINICAL PATHWAYS

Metropolitan Home Health Care uses clinical care pathways to handle and maintain the quality of healthcare that complies with the standardization of care processes.

Research proves that the utilization of care pathways improves clinical practices and their outcome. By developing more coordinated and efficient care for our patients, Metropolitan Home Health Care aims to optimize and enhance the outcome in home care setting, beyond wellness and beyond care.



## SPECIALIZED CARE

At Metropolitan Home Health Care, we provide our patients with highly personalized experience, superior medical care and outstanding services.

We focus on decreasing and preventing hospital and rehabilitation facility readmissions through our excellent care management and clinical pathways programs.

Our administrative staff is ready to work with social services, case management and discharge nurses to transition the continuing of care prior to discharging from your facility.

## SERVICES

- Skilled Nursing
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Wound Care Specialist
- Infusion Therapy Specialist
- Medical Social Workers
- Home Health Aides
- Dieticians
- Podiatrists

We offer more than traditional home health services. Our team of health care professionals are certified in specialized care:

- Memory Care Dementia
- Registered Dietician
- Post-Surgical Care
- Infusion Therapy
- Wound Care
- Skilled Observation & Assessment
- Pain Management
- Chronic Disease Management:  
**Diabetes   COPD   CHF**